

Limited U.S. Warranty



Point Designs, LLC (Point Designs) warrants that its Products will be free from defects in material and/ or workmanship for a period up to twenty-four (24) months from the date of delivery. This limited warranty only applies to Point Designs' Products directly purchased from Point Designs or authorized resellers.

This limited warranty does not cover damage due to accidents, neglect, misuse or operation beyond capacity, damage by improper installation, substitution of parts not approved by Point Designs, any alteration or repair that, in Point Designs' judgement, materially or adversely affects the product or part. Damage as the result of normal wear and tear is not covered during the warranty period.

The user, or wearer, shall report any defect claim to Point Designs directly (support@pointdesignsllc.com) immediately upon discovering the defect, and, in any event, within the warranty period. The defective Product must be returned to Point Designs or any other Point Designs authorized representative. In returning the Product for repair, the Product must be delivered in either its original packaging or in packaging offering a sufficient degree of protection. The Product must be accompanied by written evidence of the date of purchase, such as the original sales receipt. Point Designs will not be responsible for any loss or damage incurred in connection with the return of the Product.

Point Designs will, at its discretion, repair or replace a defective Product that is returned, postpaid and insured, within the Warranty Period. All labor costs for warranty services performed by Point Designs are the responsibility of Point Designs. The warranty on repaired or replaced Products will be ninety (90) days or until the end of the original warranty, whichever is longer. If required, replacements will be new Products.

THE FOREGOING LIMITED WARRANTY IS POINT DESIGNS' ONLY WARRANTY WITH RESPECT TO THE PRODUCT AND POINT DESIGNS MAKES NO OTHER WARRANTY WHATSOEVER, WRITTEN OR ORAL, EXPRESS OR IMPLIED, REGARDING THE PRODUCT, INCLUDING WITHOUT LIMITATION ANY WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NONINFRINGEMENT.

This Limited Warranty gives the consumer specific legal rights. The consumer may also have other legal rights which vary from country to country, and from state to state in the U.S., so some of the above limitations may not apply to you. If it is determined by court of competent jurisdiction that a certain provision of this limited warranty does not apply, such determinations shall not affect any other provision of this limited warranty and all other provisions shall remain in effect.

Rev: July 11, 2023

S0015 - Point Designs Warranty (DOC-94) Ver. 2

Approved By:

[\(CO-62\) Point Designs Warranty update](#)

Description

Product warranty document update

Justification

Changing warranty period from 12 months to 24 months

Assigned To:	Initiated By:	Priority:	Impact:
Susan Waruinge	Susan Waruinge	High	Major

Version History:

Author	Effective Date	CO#	Ver.	Status
Susan Waruinge	July 13, 2023 1:06 PM MDT	CO-62	2	Published
Susan Waruinge	March 7, 2023 10:04 AM MST	CO-57	1	Superseded
Levin Sliker	March 17, 2021 10:34 AM MDT	CO-4	0	Superseded